Wiltshire Council Where everybody matters

AGENDA SUPPLEMENT (1)

Meeting:	STANDARDS COMMITTEE
Place:	Committee Room III, County Hall, Trowbridge
Date:	Wednesday 19 May 2010
Time:	<u>2.00 pm</u>

The Agenda for the above meeting was published on 11 May 2010 and indicated that the reports detailed below would be to follow. These are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Pam Denton, of Democratic Services, County Hall, Trowbridge, direct line 01225 718371 or email <u>pam.denton@wiltshire.gov.uk</u>

Press enquiries to Communications on direct lines (01225)713114/713115.

All public reports referred to on this agenda are available on the Council's website at <u>www.wiltshire.gov.uk</u>

Membership:

Wiltshire Council Members

Cllr Nigel Carter, Cllr Ernie Clark, Cllr Peter Fuller, Cllr Malcolm Hewson, Cllr Julian Johnson and Cllr Ian McLennan

Town/Parish Council Co-opted Members

Mr William Bailey, Mr Craig McCallum, Mr Paul Neale, Mr Robert Oglesby JP, Mr John Scragg, Miss Pam Turner, Mr Keith Wallace and His Hon David MacLaren Webster QC

Independent Co-opted Members

Mrs Jane Bayley, Mr Michael Cronin, Mr Philip Gill MBE JP, Mrs Isabel McCord (Chairman), Mr Ian McGill CBE, Mr Stuart Middleton, Mr Gerry Robson OBE (Vice-Chair) and Mr Keith Shipman

15. Standards Committee Plan 2010-2014 (Pages 1 - 6)

Report by the Monitoring Officer (this is now attached below)

DATE OF PUBLICATION: 13 May 2010

WILTSHIRE COUNCIL

STANDARDS COMMITTEE

19 May 2010

STANDARDS COMMITTEE PLAN 2010 - 2014

Purpose of Report

1. To ask the Committee to consider a revised plan and performance evaluation framework for the Standards Committee for 2010 – 2014.

Background

2. Since the last meeting the plan and its performance evaluation has been reviewed by the Chairman, Vice Chairman, Mr McGill and myself as Monitoring Officer.

Main Considerations for the Council

- 3. A copy of the revised plan is attached as an appendix to this report.
- 4. During our review the top priorities for action this year were identified. These are actions we believe we must take to achieve our goals and are shown at the beginning of the plan. The remaining actions in the plan presented to the last Standards Committee meeting are listed under Other Areas for Action. These are actions that we should be able to complete this year but are of lower priority.
- 5. The plan will be used as a working document to monitor progress towards the achievement of the Committee's goals. It is proposed that the Committee reviews the plan twice a year.

Environmental Impact

6. None.

Equalities Impact

7. The plan is consistent with the Council's Equality and Diversity Policy.

Financial Implications

8. None arising directly from this report. There will be costs associated with the implementation of the plan e.g. training, printing costs. These will be met from within existing resources.

Legal Implications

9. Implementation of the plan will enable the Committee to discharge its legal responsibilities more effectively.

Proposal

10. The Committee is asked to:

- note the plan and its performance evaluation;
- agree the top priorities for action in 2010;
- nominate a member with IT expertise to be the Committee's lead on ensuring the Standards content on the Wiltshire Council website is easily accessible

Reason for Proposal

To enable the Committee to discharge its role and responsibilities more effectively and to provide a means of monitoring and evaluating progress towards the achievement of the Committee's vision and goals.

lan Gibbons Monitoring Officer

Report Author: Ian Gibbons

The following unpublished documents have been relied on in the preparation of this **Report:** None

Appendix

Revised Standards Committee Plan

STANDARDS COMMITTEE PERFORMANCE AGAINST PLAN

Wiltshire Council's Vision is to create stronger and more resilient communities, underpinned by 3 key goals: 1. Deliver high quality, low cost, customer focused services. 2. Ensure local, open, honest decision-making. 3. Working together to support Wiltshire's communities Wiltshire Council Standards Committee Vision is to raise public trust and confidence in local democracy by promoting consistently high standards of conduct throughout local government in Wiltshire **Top Priorities for Action 2010** Standards **Standards Committee Output** Owner Targets **Comments Committee Goals** Responsibility Joint seminar on Comprehensive Ian Gibbons / **Promote the ethical** Work collaboratively with Cabinet, Protocol to be completed for inclusion in Area Assessment arranged on 17 Overview and Scrutiny Select Committees Constitution in July 2010. Chair well-being of February 2010 Wiltshire Council and the Audit Committee in improving the Protocol to be reviewed at next Council's governance arrangements; by embedding Constitution Focus Group meeting develop working protocol for inclusion in standards further the Constitution. within the Council Undertake review of the effectiveness of the Complete by 30 September 2010. Ian Gibbons / And Constitution as requested by Council. Chair Review annually Provide training on the Code of Conduct: Code of Conduct to be included in the induction Nina Wilton / With HR advice, explore viability of monitor take-up and effectiveness of process of Officers and Councillors Vice Chair **Promote standards** Code of Conduct awareness being in partnerships training. Provide E Training Package by July 2010 linked to appraisal reports 100% of Wiltshire Councillors undertaken training on code ?% reduction in complaints upheld against Wiltshire Councillors Work with Parish. Nina Wilton / Need advice from WALC how this is Develop training package for Town, Parish Agree content / schedule by 31 July 2010? Begin implementation by 1 September 2010 monitored. Perhaps a simple and City(T,P&C) Councils in conjunction **Town and City** Vice Chair feedback form is needed for **Councils to support** with WALC; finalise and implement Monitor effectiveness from 1 November 2010? completion by T.P&C Council programme for delivery of training; monitor ? % of T,P&C councils offered training by 1 them in their Clerks after the training? the take-up and effectiveness of training. April 2011 application of the ? % reduction in complaints upheld against local standards T.P&C councillors framework

	Standards Committee visible presence at meetings of Area Boards.	Standards Committee briefing to all Area Boards by October 2011.	Ian Gibbons / Chair	Briefing package to be developed by a Standards Committee Task & Finish Group by 31 July 2010.
Inform and engage the public on standards in local	Produce leaflet on making a complaint and the local assessment process for distribution throughout Wiltshire.	28 February 2010	Done	Issued.
	Ensure that the Standards Content on the Wiltshire Council Website is easily accessible	30 September 2010	Nina Wilton / Standards Committee member	Standards Committee member with IT expertise to be nominated at committee meeting on 19 May



Chair's overview and summary of identified key trends.

2

1.

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Other Areas for Action						
Standard Committee Goals	Standard Committee Output	Targets	Owner Responsibility	Comments		
Apply the local standards framework in a fair, efficient and proportionate manner	Review approach to local assessment to bring decisions more in line with national average of complaints referred for investigation; arrange workshop on local assessment.	Local Assessment Workshop held on 3 February 2010. Review quarterly	Ian Gibbons / Chair	Next review September 2010		
	Consider outcome of Standards for England's review on proportionality in local standards framework; review proportionality in the operation of the Council's own procedures including the use of mediation and informal resolution of complaints.	Report on review to meeting on 22 September 2010	Ian Gibbons / Chair	Standards for England review complete. Review of Wiltshire Council local assessment procedures to be completed for Standards Committee meeting in September 2010		
	Review timescales for completing each stage of the local assessment process.	Completed Initial assessment within 20 working days of receipt of complaint. Review decision within 20 working days of request for review. All investigations to be completed within 6 months of complaint reaching the Assessment Sub-Committee's (or if appropriate the Review Sub- Committee's) Decision. Subsequent Standards Committee hearings to be completed within 12 weeks of receipt of Investigator's Report	Ian Gibbons / Chair			
	Implement new Code of Conduct with training for all councillors.	Await implementation of new Code	Ian Gibbons / Vice Chair	Await advice from Government on proposed implementation date for New Code		
Promote the ethical well-being of Wiltshire Council by embedding standards further within the Council	Support the Council in moving to a single culture by promoting agreed values. Increase the Committee's visibility by attendance at meetings of Council, Cabinet, Committees and Area Boards.	To be developed in consultation with the Chief Executive and Cllr Laura Mayes, Wiltshire Council's Portfolio holder for Culture Change Chair or Vice Chair to attend Council Meetings	Ian Gibbons / Chair Chair	Andrew Kerr, Chief Executive and Laura Mayes, Portfolio lead for culture change to be invited to meeting in May 2010. Link in with Council's action plan for culture change.		

And Promote standards in partnerships	Arrange regular meetings between the Chairman of the Standards Committee, Monitoring Officer, Leader and Chief Executive to maintain contact and exchange areas of development and opportunities. Oversight of the Council's complaints handling to ensure that complaints are dealt with efficiently and lead to improvements in services to the public. Review partnership governance arrangements; incorporate agreed values and standards of behaviour in partnership documentation	 (6 per year) Chair or Vice Chair to attend 50% of Cabinet Meetings Standards Committee representation at all Area Boards at least once a year Quarterly. Annual statistical return to be considered by the Committee. Timetable for review to be agreed. 	Ian Gibbons / Chair Nina Wilton / Chair Ian Gibbons / Chair	Other Standards Committee Members encouraged to attend, especially where business is directly relevant to Standards Committee Dependent on the development of a complaints tracking system This includes Community Partners and commercial partners. Project plan for review being prepared.
Work with Parish, Town and City Councils to support them in their application of the local standards framework	Communicate regularly with Town, Parish and City Councils on standards issues e.g. through Parish newsletter	Articles in Parish newsletters as required. Provide annual digest of code of conduct cases	Nina Wilton / Chair	